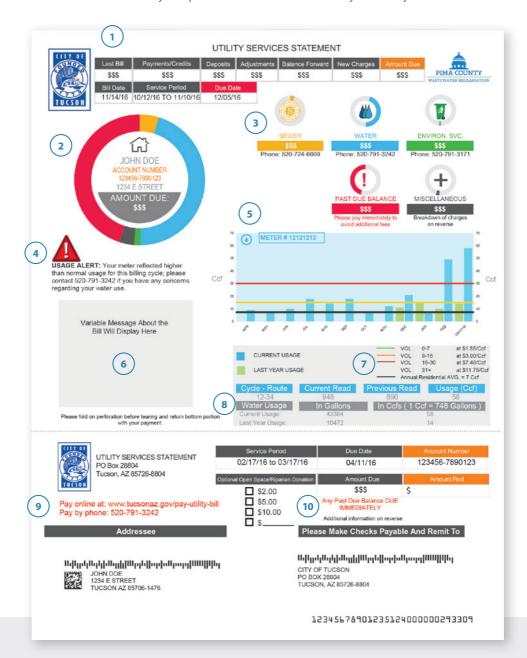
READING YOUR WATER STATEMENT

Your new statement has several changes, which we hope will help you understand your services more easily and provide valuable information to you about your services.



1. QUICK VIEW SUMMARY

2. ACCOUNT INFORMATION

(account holder, account number, service address, and total due)

3. SERVICE INFORMATION

(amount due for individual services, color coordinated with the graph in #2; and phone number for provider)

4. USAGE ALERTS

(look here for alerts about high or low usage)

5. WATER USE GRAPH

(current year & previous year usage)

6. IMPORTANT MESSAGES FROM YOUR SERVICE PROVIDERS

7. TIER KEY

(corresponds to the lines on the graph; indicates when water use has passed into another tier and the cost for that tier)

- 8. IMPORTANT MESSAGES
 ABOUT YOUR METER READ
- 9. BILL PAYMENT OPTIONS
- 10. PAYMENT DUE INFORMATION