

READING YOUR WATER STATEMENT

Your new statement has several changes, which we hope will help you understand your services more easily and provide valuable information to you about your services.

1. QUICK VIEW SUMMARY

Last Bill	Payments/Credits	Deposits	Adjustments	Balance Forward	New Charges	Amount Due
\$\$\$	\$\$\$	\$\$\$	\$\$\$	\$\$\$	\$\$\$	\$\$\$

2. ACCOUNT INFORMATION

JOHN DOE
ACCOUNT NUMBER: 123456-7890123
1234 E STREET
AMOUNT DUE: \$\$\$

3. SERVICE INFORMATION

SEWER: \$\$\$ Phone: 520-724-6609
WATER: \$\$\$ Phone: 520-791-3242
ENVIRON. SVC: \$\$\$ Phone: 520-791-3171

4. USAGE ALERT

5. IMPORTANT MESSAGES FROM YOUR SERVICE PROVIDERS

PAST DUE BALANCE: \$\$\$ Please pay immediately to avoid additional fees.
MISCELLANEOUS: \$\$\$ Breakdown of charges on reverse.

6. IMPORTANT MESSAGES FROM YOUR SERVICE PROVIDERS

Variable Message About the Bill Will Display Here

7. TIER KEY

Usage (Ccf)	Rate
0-7	at \$1.55/Ccf
8-15	at \$3.00/Ccf
16-30	at \$7.48/Ccf
31+	at \$11.75/Ccf

Annual Residential AVG. = 7 Ccf

8. IMPORTANT MESSAGES FROM YOUR SERVICE PROVIDERS

Cycle - Route	Current Read	Previous Read	Usage (Ccf)
12-34	948	890	58

9. BILL PAYMENT OPTIONS

Pay online at: www.tucsonaz.gov/pay-utility-bill
Pay by phone: 520-791-3242

10. PAYMENT DUE INFORMATION

Any Past Due Balance DUE IMMEDIATELY
Additional information on reverse

Please Make Checks Payable And Remit To

CITY OF TUCSON
PO BOX 28804
TUCSON, AZ 85726-8804

1234567890123512400000293309

1. QUICK VIEW SUMMARY

2. ACCOUNT INFORMATION

(account holder, account number, service address, and total due)

3. SERVICE INFORMATION

(amount due for individual services, color coordinated with the graph in #2; and phone number for provider)

4. USAGE ALERTS

(look here for alerts about high or low usage)

5. WATER USE GRAPH

(current year & previous year usage)

6. IMPORTANT MESSAGES FROM YOUR SERVICE PROVIDERS

7. TIER KEY

(corresponds to the lines on the graph; indicates when water use has passed into another tier and the cost for that tier)

8. IMPORTANT MESSAGES ABOUT YOUR METER READ

9. BILL PAYMENT OPTIONS

10. PAYMENT DUE INFORMATION