

What is Housing First?

- Immediate access to housing with no pre-conditions

- Research shows that people are best able to benefit from these services and make personal changes to improve their housing stability after they have a permanent roof over their head.

- Participant Choice and Self-Determination

- Housing First programs acknowledge that each person's experience is different and that every person, regardless of their housing status, has the right to make their own decisions.

- Recovery Orientation

- Housing First programs are designed to acknowledge trauma and provide supportive services that help people recover from those traumas including behavioral health services, substance abuse treatment, legal services, case management, goal setting, and independent living skills.

- Individualized and Participant-Driven Supports

- Housing First programs offer a menu of services tailored specifically to the goals and needs of each participant, providing encouragement and support to help them succeed.

- Social and Community Integration

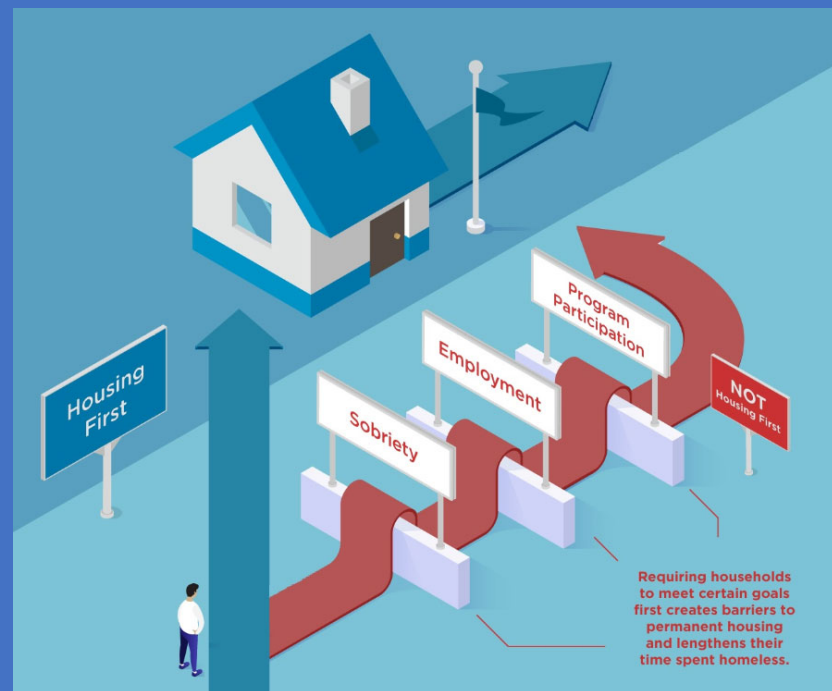
- Housing First programs help participants re-connect to positive social and community engagement. Housing services are provided within neighborhoods throughout the City and support participants as they connect with neighbors, employment, and recreational activities – all of which are important aspects of community connectedness and well-being.



HOUSING FIRST

Housing First provides a direct pathway into permanent housing, allowing households to achieve stability and a foundation to support sustainability goals.

Housing First removes barriers to permanent housing, such as first obtaining sobriety, employment, program participation, or citizenship.



Programs in the Housing First Division

- CS Navigators - Street Outreach – CE Navigation (1 supervisor, 6 Direct Service Staff)
- Shelter Sites - Wildcat/Amazon/Anklam – (1 supervisor, 9 Direct Service Staff)
 - Mobile Shower Program – (2 Staff)
- HEART Navigation & Crowd to Home – (1 supervisor, 6 Direct Service Staff)
- Homeless Protocol – (1 supervisor, 1 Direct Service Staff)
 - 1 Admin support staff
 - MDOT (multi-disciplinary outreach team)
 - Outreach (City of Tucson)
 - Nurse Practitioner (El Rio)
 - Navigation (CBI, OPCS, OFS)

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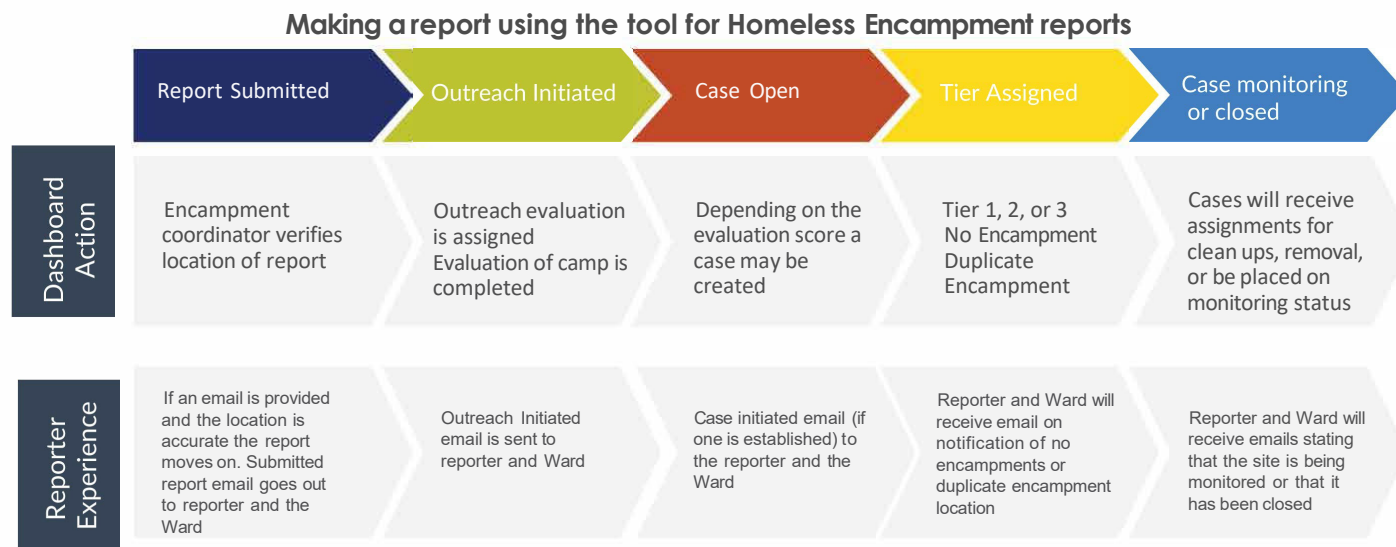
Department Participants in Weekly Taskforce for Homeless Protocol



Notes: We started with internal departments to narrow down the new protocol procedures. Within the coming months the taskforce hopes to expand and include Ward Office representation, private and non-profit organizations that focus on areas that help the unsheltered community as well as neighborhood associations.

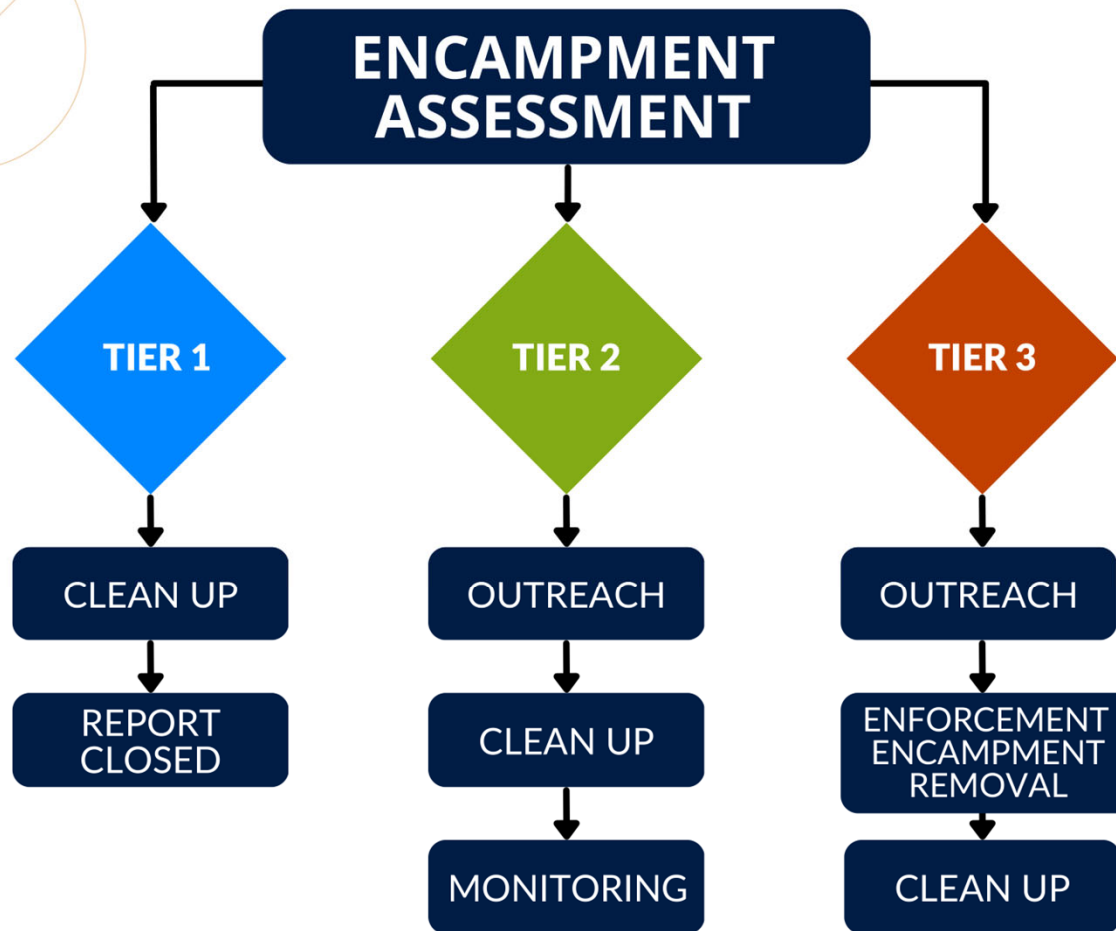


Encampment Protocol Process



For more information on Tier determination please visit: [HOMELESS ENCAMPMENT PROTOCOL & REPORTING TOOL](#) | [Official website of the City of Tucson \(tucsonaz.gov\)](#)





*To report an encampment online
please scan the QR code below to access the
Reporting Tool page:*



Or go to the Reporting Tool website:

<https://reportencampments.tucsonaz.gov/>

To report an encampment by phone

please call the City of Tucson Resource Line: (520) 791-2540